

# COOKIE POLICY

This policy explains what cookies we use on our website and how you can refuse or withdraw your consent to cookies. This Cookie Policy contains the following clauses:

1. **Consent and Control**
2. **Definitions and Interpretation**
3. **What Cookies Does Our Site Use?**
4. **How Does Our Site Use Cookies?**
5. **Changes to this Cookie Policy**
6. **Further Information**

## 1. **Consent and Control**

We use cookies on our Services, including our Website and App. Any browser visiting our Website will receive cookies from us. We use cookies and other technologies to ensure everyone who uses our website has the best possible experience. By continuing to visit or use our Services, you are agreeing to the use of cookies and similar technologies for the purposes we describe in this policy. You can find out more information about cookies at [www.allaboutcookies.org](http://www.allaboutcookies.org) and [www.youronlinechoices.eu](http://www.youronlinechoices.eu).

### ***Refusing or withdrawing your consent to the use of cookies***

You may refuse to accept cookies by altering the settings on your internet browser. For more information about how to do this, look at your browser “help” section or visit [www.allaboutcookies.org](http://www.allaboutcookies.org) or [www.youronlinechoices.eu](http://www.youronlinechoices.eu).

If you adjust your internet browser settings to refuse the setting of cookies, you may not be able to access or use fully certain parts or functionality of our website.

## 2. **Definitions and Interpretation:**

### ***What is a cookie?***

A cookie is a small text file given ID tags placed onto your device that enables Carmel Gate’s website features and functionality. For example, cookies enable us to identify your device, secure your access to our website.

### ***What is a Flash cookie?***

Local shared objects, also known as “Flash cookies”, are similar in function to browser cookies in that they store some information about you or your activities on our Websites. It is a text file that is sent by a Web server to a client when the browser requests content and is supported by Adobe **Flash**, a popular browser plug-in. We use **Flash** cookies in our website advertisements and videos.

## 3. **What cookies does Our site use?**

We only use two types of cookie on this website:

### Session cookies

These are typically required by us to make sure you can move freely from one page to another and so that you can access and use certain services within the website. Normally these cookies only last while your browser is open and are deleted when it is closed. Some may need to remain for longer than the duration of your visit (or “**session**”).

Cookie's Name	When Created	What is its purpose?	Cookie Type
ASP.NET_SessionId	When you enter the site	Remembers which browser version you are using and certain choices you make so you do not have to repeat your choices on each page.	Session
LastSearch	When you perform a search	Remembers what you searched so you do not need to re-key the information if you return to the search.	Session
EstateWeb_CIP_Email Alerts	When you perform a search	Remembers your user ID for email alerts log-in if you return to the website	Persistent
ctl_cntrlSearch	When you perform a search	Controls what is displayed in search results and <u>how</u> results are displayed; how many per page etc.	Session
CMS.User.Profiling.Profile	When you 'save' a property	Remembers which properties you have saved into the list	Persistent
Form_Your Name_Forms.RadTextInput	When you submit a form	Variations of this cookie store data from forms you complete & submit so you don't have to enter it again	Persistent

### Persistent cookies

These cookies allow you to set and store preferences for the website, such as when you are offered the option to customise elements of the layout or content of the website. These cookies may also help us to monitor, debug and optimise the performance of the website. These cookies remain after you close your browser to remember your actions and preferences when you return to our website.

Some websites use persistent cookies to provide targeted advertising based on your device's browsing history, but not ours!

CMS.User.Profiling.Profile	When you 'save' a property	Remembers which properties you have saved into the list	Persistent
Form_Your Name_Forms.RadTextInput	When you submit a form	Variations of this cookie store data from forms you complete & submit so you don't have to enter it again	Persistent
Estateweb_CIP_Email_Alerts	When you perform a search	Remembers your user ID for email alerts log-in if you return to the website	Persistent

Shortlist	When you 'save' a property	Used to display saved properties and to allow for arranging viewings for multiple properties	Persistent
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#### 4. How Does Our Site Use Cookies?

Unless you clear these cookies from your browser, we may use this information to:

- provide more relevant, interest-based advertising
- provide aggregate reports of ads activity to advertisers and websites hosting the ads
- help website and app owners understand how visitors engage with their sites or apps
- detect and defend against fraud and other risks to protect users and partners
- improve our Services and other product

#### 5. Changes to this Cookie Policy

It is our policy to post any changes we make to our Cookie Policy on the website (with a notice that the policy has been updated). You are responsible for ensuring that you check for any changes to this policy when you visit our Website.

Your continued use of the Services after such modifications will constitute your agreement to the updated terms of the modified Cookies Policy.

#### 6. Further Information

If you have questions or complaints regarding this Privacy Policy, please first contact us by physical mail or email at the addresses below.

##### Contact Information

Address:

557 Pinner Road, North Harrow, Middlesex, HA2 6EQ

Email:

[management@CarmelGate.com](mailto:management@CarmelGate.com)

##### Complaints

We seek to resolve directly all complaints about how we handle your personal information, but you also have the right to lodge a complaint with the Information Commissioner's Office at:

Wycliff House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Telephone-0303 123 1113 (local rate) or 0162505450745

Website: <https://ico.org.uk/concerns>